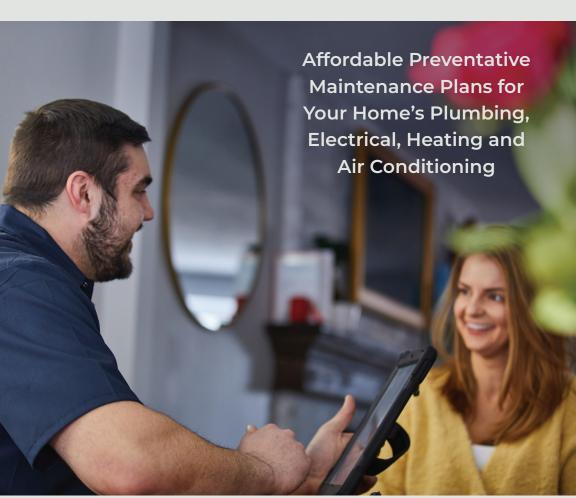
## HOMEOWNER PROTECTION

with Rodenhiser Home Services



SERVICE PARTNER PLAN



**HOME SERVICES** 

# PROGRAM BENEFITS

#### **All Service Partner Plans**



#### **DISCOUNTS**

You will receive a discount of up to 10% off your total service, as well as discounts on emergency trip fees, for as long as our Service Partner relationship remains in effect.



## A TRUSTED PROFESSIONAL ON YOUR HOME SERVICE TEAM

Your technician is not only trained to care for your equipment, he/she is trained to care for you and your home. You'll take comfort in knowing our technicians are drug-tested and background checked. The comfort and safety of our clients is a top priority.



#### 100% SATISFACTION GUARANTEE

We promise your complete satisfaction – GUARANTEED! If you are not fully satisfied, let us know and we will make it right.



#### **TRANSFERABLE**

Your Service Partner agreement can be transferred to your new home, or to the buyer of the home you are selling. It's your choice!



### **Heating & A/C Service Benefits**



#### HIGH-PERFORMANCE CHECK-UP

Recommended by manufacturers and utilities alike, regularly scheduled service can reduce breakdowns by as much as 95% and lower utility bills by 30%.



#### **REPLACEMENT CREDITS**

As a Heating and/or Air Conditioning Service Partner, we will issue you a \$100 credit annually towards the replacement of a furnace, boiler, or condenser for each year that the service agreement has been continuously in place.

### **Plumbing & Electrical Service Benefits**



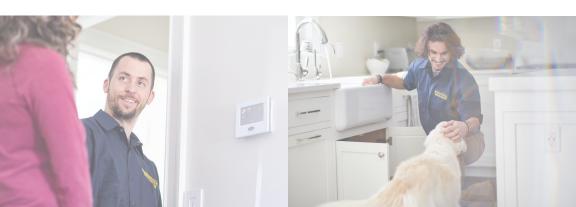
#### **ON-GOING SAFETY INSPECTIONS**

Your peace of mind is our goal. We will access your home's plumbing and electrical systems to ensure they are in a safe operating condition. We'll alert you to potential emergencies before they become disruptive problems. Any minor adjustments will be done – FREE!



#### REPLACEMENT CREDITS

As a Plumbing or Electrical Service Partner, we will issue you a \$25 credit annually towards the replacement of a water heater or electrical panel change for each year that the service agreement has been continuously in place.



# PARTNER PLANS

### **Service Partner Plan Inspection Coverage**

#### **Plumbing System Plan**

- ☑ Drain water heater and clear tank of sediment
- ☑ Check vent assembly
- ☑ Check temperature and pressure relief valve\*\*
- Check thermostat settings and adjust
- ☑ Check all safety controls
- ☑ Inspect for toilet leaks and proper flush
- ☑ Check water measuring device
- ☑ Float ball, overflow tube and linkage will be adjusted and set to manufacturer's specifications
- ☑ Check and adjust regulator as necessary
- ☑ Check water pressure on incoming lines
- ☑ Exercise/check all valves for proper operation
- ☑ Check all outside faucets
- ☑ Label main shut-off valve for easy emergency identification
- Check all connections and hoses to dishwashers and washing machines
- ☑ Tighten all loose packing nuts
- ☑ Check all copper piping for corrosion
- ☑ Check all drains for proper operation and back-pitch
- ☑ Tankless water heater non-toxic solutions flush
- ☑ Ensure overall safety of your plumbing system

#### **Electrical System Plan**

- ☑ Check and ensure safe electrical conditions of your wiring
- ☑ Safety check of outdoor service equipment to identify and prevent power loss
- Check main panel for proper operation to identify potential fire hazards
- ☑ Change the batteries in smoke and CO detectors (added cost for cathedral or high ceilings)
- ☑ Check electrical safety conditions of all outlets
- ☑ Check conditions of light switches
- ☑ Ensure overall safety of your electrical system







<sup>\*\*</sup> Temperature and relief valve may need replacing after testing. Ask a technician for details.

On the day of your maintenance, our trained professional will be happy to discuss questions you may have.



#### **Heating System Plan**

- ☑ Check and adjust pilot and safety controls
- ☑ Check heat exchanger for visual cracks
- ☑ Check pressure switches
- ☑ Check circulator pump
- ☑ Check temperature rise for proper operation of the heating system
- ☑ Check gas valves
- ☑ Check electrical connections
- ☑ Check thermostat controls
- ☑ Check condensate pump
- ☑ Check vent pipe
- ☑ Ensure overall safety of your heating system

#### **Air Conditioning System Plan**

#### (Mini Splits and heat pump systems)

- ☑ Check thermostat controls
- ☑ Check air temperature difference across evaporator coil
- ☑ Check for proper operating temperature
- ☑ Check suction line insulation
- ☑ Check condensate drain line
- ☑ Check for adequate refrigeration charge (as needed)
- ☑ Change standard filters
- ☑ Check air temperature across condenser
- ☑ Check electrical tolerances
- ☑ Check evaporator coil (if accessible)
- ☑ Check all wiring and connections
- ☑ Check safety controls and service valves
- ☑ Ensure overall safety of your air conditioning system



# PARTNER PLANS

#### Pick a plan that's right for you!

\$40|mo \$480|vr

#### O Platinum Package

- Single Heating System Plan
- Single A/C System Plan
- Plumbing System Plan
- Electrical System Plan

\$35|mo \$420|yr

#### O Gold Package

- Single Heating System Plan
- Single A/C System Plan
- Plumbing or Electrical Plan

\$30|mo \$360|vr

#### O Silver Package

- Single Heating System Plan or Single A/C System Plan
- Plumbing Plan
- Flectrical Plan

\$20|mo \$240|yr

#### O Bronze Package

- Single Heating System Plan or Single A/C System Plan
- Plumbing Plan or Electrical Plan

#### **Individual Plans**

☐ Single Heating System Plan	\$15/mo
☐ Single A/C System Plan	
☐ Additional Combo Plan	
☐ Additional Heating or A/C System Plans	
☐ Plumbing System Plan	\$10/mo
☐ Electrical System Plan	

#### **ADDITIONAL OPTIONS**

■ UV Bulbs:	\$10/montl
■ Steam Humidifier Cylinder:	\$15/month
■ Hydrocoils:	\$5/month
■ Heat Recovery Ventilator:	\$5/month
■ Dehumidifier:	\$5/month

Payment will be charged monthly and will auto-renew unless customer provides written notice opting-out of service. Plans can be cancelled via spp@rodenhiser.com



## TWO MORE WAYS TO SAVE

with your Service Partner Plan!



#### **COUPONS**

Plan members receive coupons worth over \$2,500 in savings!



#### **DISCOUNTS**

Sign up today to receive the following discounts!

#### Rodenhiser is fully prepared to meet every need in your home!

- Sump Pumps
- Faucet Replacement
- Toilet Installation
- Drain Clearing
- Water Heaters
- Tankless Water Heaters
- WiFi and Standard Thermostats
- Humidifiers

- Air Duct Cleaning
- Whole Home Air Filtration Systems
- Whole Home Surge Protection
- Ceiling Fan Installation
- Electrical Panel Service Upgrades
- Interior and Exterior Lighting Solutions

- Home Generators
- Kitchen, Bathroom and Basement Remodeling
- Installation, Maintenance and Repair of Heating and A/C systems
- And More!



☑ 100% SATISFACTION GUARANTEED
 ☑ EMERGENCY SERVICE
 ☑ TRAINED SERVICE PROFESSIONALS
 ☑ OUR OWN PARTS DEPARTMENT

Call Rodenhiser Today! 800.633.PIPE (7473)

Rodenhiser Home Services, Inc. 325 Hopping Brook Rd Holliston, MA 01746

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