HOMEOWNER PROTECTION
with Rodenhiser Home Services

Affordable Preventative Maintenance Plans for Your Home’s Plumbing, Electrical, Heating and Air Conditioning
All Service Partner Plans

**NO EMERGENCY SERVICE FEES**
If you are in need of emergency service, no matter what time of day or night that you call, you will not pay a premium fee. You will receive the same quality service as always but pay only from the standard pricing menu!

**PRIORITY SERVICE**
As a Service Partner, your job will be scheduled as a leading priority.*

**DISCOUNTS**
You will receive a discount of up to 15% off your total service for as long as our Service Partner relationship remains in effect.

**A TRUSTED PROFESSIONAL ON YOUR HOME SERVICE TEAM**
Your technician is not only trained to care for your equipment, he/she is trained to care for you and your home. You’ll take comfort in knowing our technicians are drug-tested and background checked. The comfort and safety of our clients is a top priority.

**100% SATISFACTION GUARANTEE**
We promise your complete satisfaction – GUARANTEED! If you are not fully satisfied, let us know and we will make it right.

**TRANSFERABLE**
Your Service Partner agreement can be transferred to your new home, or to the buyer of the home you are selling. It’s your choice!

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*Emergency oil burner service subject to availability of oil technicians after normal business hours.*
Heating & A/C Service Benefits

HIGH-PERFORMANCE CHECK-UP
Recommended by manufacturers and utilities alike, regularly scheduled service can reduce breakdowns by as much as 95% and lower utility bills by 30%.

REPLACEMENT CREDITS
As a Heating and/or Air Conditioning Service Partner, we will issue you a $100 credit annually towards the replacement of a furnace, boiler, or condenser for each year that the service agreement has been continuously in place.

Plumbing & Electrical Service Benefits

ON-GOING SAFETY INSPECTIONS
Your peace of mind is our goal. We will access your home’s plumbing and electrical systems to ensure they are in a safe operating condition. We’ll alert you to potential emergencies before they become disruptive problems. Any minor adjustments will be done – FREE!

REPLACEMENT CREDITS
As a Plumbing or Electrical Service Partner, we will issue you a $25 credit annually towards the replacement of a water heater or electrical panel change for each year that the service agreement has been continuously in place.
Service Partner Plan Inspection Coverage

Plumbing System Plan

- Drain water heater and clear tank of sediment
- Check vent assembly
- Check temperature and pressure relief valve**
- Check thermostat settings and adjust
- Check all safety controls
- Inspect for toilet leaks and proper flush
- Check water measuring device
- Float ball, overflow tube and linkage will be adjusted and set to manufacturer's specifications
- Check and adjust regulator as necessary
- Check water pressure on incoming lines
- Exercise/check all valves for proper operation
- Check all outside faucets
- Label main shut-off valve for easy emergency identification
- Check all connections and hoses to dishwashers and washing machines
- Tighten all loose packing nuts
- Check all copper piping for corrosion
- Check all drains for proper operation and back-pitch
- Tankless water heater – non-toxic solutions flush
- Ensure overall safety of your plumbing system

Electrical System Plan

- Check and ensure safe electrical conditions of your wiring
- Safety check of outdoor service equipment to identify and prevent power loss
- Check main panel for proper operation to identify potential fire hazards
- Change the batteries in smoke and CO detectors
  (added cost for cathedral or high ceilings)
- Check electrical safety conditions of all outlets
- Check conditions of light switches
- Ensure overall safety of your electrical system

** Temperature and relief valve may need replacing after testing. Ask a technician for details.
Heating System Plan

☑ Check and adjust pilot and safety controls
☑ Lubricate motors and bearings
☑ Check heat exchanger for visual cracks
☑ Check pressure switches
☑ Check circulator pump
☑ Check temperature rise for proper operation of the heating system
☑ Check gas valves
☑ Check electrical connections
☑ Check belt and adjust tension
☑ Check thermostat controls
☑ Check condensate pump
☑ Check vent pipe
☑ Vacuum burners and compartments as applicable
☑ Ensure overall safety of your heating system

Air Conditioning System Plan
(Mini Splits and heat pump systems)

☑ Check thermostat controls
☑ Check air temperature difference across evaporator coil
☑ Check for proper operating temperature and pressure
☑ Check suction line insulation
☑ Check condensate drain line
☑ Check for adequate refrigeration charge (as needed)
☑ Change filters
☑ Lubricate all motors and bearings
☑ Check air temperature across condenser
☑ Check electrical tolerances
☑ Check and adjust belt
☑ Check evaporator coil (if accessible)
☑ Check all wiring and connections
☑ Check safety controls and service valves
☑ Ensure overall safety of your air conditioning system
SERVICE PARTNER PLANS

Pick a plan that’s right for you!

Platinum Package
- Single Heating System Plan
- Single A/C System Plan
- Plumbing System Plan
- Electrical System Plan

Gold Package
- Single Heating System Plan
- Single A/C System Plan
- Plumbing or Electrical Plan

Silver Package
- Single Heating System Plan or Single A/C System Plan
- Plumbing Plan
- Electrical Plan

Bronze Package
- Single Heating System Plan or Single A/C System Plan
- Plumbing Plan or Electrical Plan

Individual Plans
- Single Heating System Plan .................................. $15/mo
- Single A/C System Plan ........................................ $15/mo
- Additional Combo Plan ........................................ $25/mo
- Additional Heating or A/C System Plans .......... $12.50/mo
- Plumbing System Plan ........................................ $10/mo
- Electrical System Plan ........................................ $10/mo

$40 |mo
$480 |yr

$35 |mo
$420 |yr

$30 |mo
$360 |yr

$20 |mo
$240 |yr

ADDITIONAL OPTIONS
- Extended Media Filter: .................. $5/month
- UV Bulbs: ........................................ $10/month
- Steam Humidifier Cylinder: ........ $15/month
- Water Filter: ............................... $6.25/month
- Hydrocoils: ................................. $5/month
- Heat Recovery Ventilator: ............. $5/month
- Dehumidifier: .............................. $5/month

Payment will be charged monthly and will auto-renew unless customer provides written notice opting-out of service. Plans can be cancelled via spp@rodenhiser.com
TWO MORE WAYS TO SAVE
with your Service Partner Plan!

COUPONS
Plan members receive coupons worth over $2,500 in savings!

DISCOUNTS
Sign up today to receive the following discounts!
Rodenhiser is fully prepared to meet every need in your home!

- Sump Pumps
- Faucet Replacement
- Toilet Installation
- Drain Clearing
- Water Heaters
- Tankless Water Heaters
- WiFi and Standard Thermostats
- Humidifiers
- Air Duct Cleaning
- Whole Home Air Filtration Systems
- Whole Home Surge Protection
- Ceiling Fan Installation
- Electrical Panel Service Upgrades
- Interior and Exterior Lighting Solutions
- Home Generators
- Kitchen, Bathroom and Basement Remodeling
- Installation, Maintenance and Repair of Heating and A/C systems
- And More!

Call Rodenhiser Today! 800.633.PIPE (7473)

Rodenhiser Home Services, Inc.
325 Hopping Brook Rd
Holliston, MA 01746

RODENHISER.COM

Master Plumber: #10961 | Corporate Plumbing: #2288 | Master Electrician: #21982A
Master Sheet Metal (Unrestricted): #5867 | Corporate Sheet Metal: #641 | Home Improvement Contractor: #188806